

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.: 10/044,448 Confirmation No.: 8466  
Applicant(s): Ho et al.  
Filed: January 9, 2002  
Art Unit: 3628  
Examiner: Igor N. Borissov  
Title: FACILITATION OF MOBILE DIRECT RESPONSE BY SERVICE  
CALLBACK

Docket No.: 042933/341089  
Customer No.: 00826

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT Under 37 C.F.R. § 1.115**

Sir:

Please enter this Preliminary Amendment before calculating the claim fee and amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.